



**VILLAGE COUNCIL
AGENDA FOR REGULAR MEETING OF SEPTEMBER 26, 2017
ASSEMBLY HALL
395 MAGNOLIA ROAD
PINEHURST, NORTH CAROLINA
4:30 PM**

The Pinehurst Village Council held a Regular Meeting at 4:30 p.m., Tuesday, September 26, 2017 in the Assembly Hall of Pinehurst Village Hall, 395 Magnolia Road, Pinehurst, North Carolina. The following were in attendance:

Ms. Nancy Roy Fiorillo, Mayor
Ms. Claire L. Berggren, Councilmember
Mr. John Bouldry, Treasurer
Mr. Clark H. Campbell, Councilmember
Mr. John R. Cashion, Mayor Pro-Tem
Mr. Jeffrey M. Sanborn, Village Manager
Ms. Lauren M. Craig, Village Clerk

And approximately 30 attendees, including 21 staff and 1 press.

1. **Call to Order.**
Mayor Nancy Roy Fiorillo called the meeting to order.
2. **Invocation and Pledge of Allegiance.**
Dr. John Jacobs of the Village Chapel led the invocation and Mayor Fiorillo led everyone in the Pledge of Allegiance.
3. **Reports:**
 - Manager**
 - Jeff Sanborn reported about collaborative work through the Triangle J COG with Southern Pines and Aberdeen.
 - Council**
 - Mayor Fiorillo added the Council has informally been working with the neighboring communities for a while, this just formalizes it.
4. **Recognition of Tommy Morrison, winner of the boys' 12 division at the U.S Kids Golf World Championship.**
Council recognized Tommy Morrison for his achievement in the U.S. Kids Golf World Championship, winning the boys' 12 division and as a member of the winning United States team in the World Van Horn Cup.
5. **Presentation of resolution honoring Jay Snyder for his service on the P&Z and BOA.**
Council recognized Jay Snyder and presented him with a resolution honoring him for his service on the Planning and Zoning Board and the Board of Adjustment.
6. **Presentation of the Life Safety Achievement Award to the Pinehurst Fire Department.**
Jeff Sanborn presented the Fire Department with the Life Safety Achievement Award for its fire prevention accomplishments in 2016. Pinehurst was awarded by the National Association of State Fire Marshals (NASM) Fire Research and Education Foundation in partnership with Grinnell Mutual.
7. **Motion to Approve Consent Agenda.**

All items listed below are considered routine or have been discussed at length in previous meetings and will be enacted by one motion. No separate discussion will be held unless requested by a member of the Village Council.

- A. Consider a resolution reappointing a member to the Bicycle and Pedestrian Advisory Committee (Watford).
- B. Consider a resolution honoring Bob Farren for his service on the Bicycle and Pedestrian Advisory Committee.
- C. Public Safety Reports.
Police Department
Fire Department
- D. Approval of Draft Village Council Meeting Minutes.
August 8, 2017 Regular Meeting
August 8, 2017 Closed Session

End of Consent Agenda.

Upon a motion by Councilmember Bouldry, seconded by Councilmember Cashion, Council unanimously approved the Consent Agenda by a vote of 5-0.

8. Consider a sponsorship request from First Health Foundation for the 1in8K Race.

Dave White from Parks and Recreation explained staff received a sponsorship request from the Foundation of FirstHealth for the 1 in 8K Moore for the Cure event scheduled for Saturday, October 7, 2017. He said as part of the sponsorship request, they are asking for a waiver of fees to rent Tufts Park and use of our mobile stage. He said should Council agree to waive the rental fees for the park (\$250) and provide the mobile stage, Parks and Recreation staff will make those arrangements and the other items will be coordinated through the Village's Temporary Use Permit process. Carie O'Quinn from the Foundation of FirstHealth attended the meeting to answer any questions. Council formed a consensus to approve this sponsorship request.

9. Presentation of the 2017 Community and Business Survey Results

John Frye, Director of Financial Services, explained the Village recently conducted its sixth annual Community and Business Surveys. He said the Village contracted with ETC Institute to gather input from residents and businesses on a broad spectrum of Village services. Jason Morado with ETC Institute presented the findings of the community survey. He noted residents have a very positive perception of the Village overall. He said satisfaction ratings have increased slightly since 2016 and remain among the highest in the nation. He noted satisfaction with Village Services is much higher in Pinehurst than other communities. Mr. Morado explained the overall priorities for improvement included level of public involvement in local decisions, street and right-of-way maintenance, and efforts at maintaining the quality of neighborhoods. Mr. Morado also presented the findings of the business survey. He noted the ratings are overall very positive regarding the feeling of safety, quality of life, and image of the Village. Overall he said the results have shown the Village has a strong brand with businesses and they are satisfied with the level of customer service and Village services.

10. FY 2017 State of the Village Report.

Natalie Hawkins, Assistant Village Manager, presented the Village's performance relative to the goals and objectives set for FY 2017. Ms. Hawkins shared the results for 2017 Balanced Scorecard results. She noted the Village performed exceptionally well this year and overall exceeded our goals for FY 2017. Ms. Hawkins noted since adopting the Baldrige Framework in 2013, the Village has seen improved resident satisfaction in 80% of our service areas and currently exceed the national averages in 48 out of 50 service areas. Ms. Hawkins noted since 2012, the Village has achieved the highest annual satisfaction rating in the US for eleven different areas, including five this year. Ms. Hawkins recognized the Village staff for their hard work and service to the Village.

11. Financial Transparency Center Demonstration.

John Frye, Director of Financial Services, explained the Village recently partnered with ClearGov, a leading municipal transparency and benchmarking platform, to launch an infographic-based financial transparency center. Mr. Frye provided a demonstration of the site for the Council and the public. Mr. Frye explained this software is an effort to better inform our residents on our financial situation in hopes to foster greater transparency on the Village's financial stewardship. Mr. Frye noted in the community survey results, there are open ended comments available on page 132.

12. Consider a budget ordinance amendment for Police donation.

John Frye, Director of Financial Services, explained the Police Department recently received a \$1,950 donation from the Sandhills Center for Mental Health, Developmental Disabilities, and Substance Abuse Services (Sandhills Center) to purchase Naloxone kits for Police patrol vehicles. He explained since these funds were not included in the FY 2018 Budget when it was originally adopted, the attached budget ordinance amendment is presented for Council's consideration. Upon a motion by Councilmember Berggren, seconded by Councilmember Bouldry, Council unanimously approved Ordinance Ordinance 17-13 amending the FY 2018 Budget for the donation to the Police Department by a vote of 5-0.

13. Discussion on Community Center.

Jeff Batton, Assistant Village Manager, presented conceptual renderings for the Village Council to consider what a building may potentially look like in the locations that have been proposed for consideration of a Community Center. He explained staff is seeking direction on if the Community Center should proceed as budgeted and if so, in which location. Council formed a consensus to

proceed with a design for the Community Center. Mr. Batton explained the general use intended for the Community Center. Mr. Batton discussed three potential locations for Council to consider and key factors to consider when selecting a location. Mr. Batton shared pros and cons identified by staff of the three locations under consideration. Council held a discussion about these locations. Council formed a consensus to proceed with Cannon Park for the design.

14. Discuss potential land swap between Village of Pinehurst and Sandhills Sandsharks.

Jeff Batton, Assistant Village Manager, explained the Village has the opportunity to acquire one acre of property at the corner of Rattlesnake Trail and Woods Road from the Sandhills Sandsharks in exchange for 3.2 acres of Village property on Juniper Lake Road. He said the one acre property is adjacent to Cannon Park and could easily be absorbed into the park property. Mr. Batton noted the Village would sub-divide the 3.2 acres from the existing 48.3 acres the Village currently owns on Juniper Lake Road where the Sandhills Sandsharks would like to eventually develop an aquatics facility that could support a variety of programming as well as serve as home to the Sandsharks swim team. Mr. Batton explained staff is seeking direction on whether to develop the necessary documents to complete the transaction and if so, Council can take a vote on the proposal at the October 10 work session. Jack Farrell said this pool served the community well and he said he was denied when he requested the Village to help support this pool. Jack Farrell is in favor of the swap but is opposed to the terms and conditions of the proposed swap. He suggested certain restrictions be placed on the property before the sale or other opportunities for Pinehurst residents to obtain a membership to the future facility. Council formed a consensus to move forward at the October meeting.

15. Discuss changes to the Village's Purchasing Policy.

Natalie Hawkins, Assistant Village Manager, explained the proposed changes to the Village's Purchasing Policy are to help create a formal process to select and evaluate the performance of our suppliers so we can ensure the highest quality of service delivery to our customers. She explained this year, Village staff performed an ACE (Analyze, Change, and Evaluate) process evaluation to address an opportunity for improvement identified in feedback from our NC Awards for Excellence Level 3 Milestone report. Upon a motion by Councilmember Bouldry, seconded by Councilmember Cashion, Resolution 17-27 amending the Purchasing Policy for the Village of Pinehurst was approved by a vote of 5-0.

16. Other Business.

Council did not have any other business.

17. Comments from Attendees.

- Deb Wimberly said she sent a letter to the Village Council in July along with a petition of names to include a recall provision in the Village's charter. Mayor Fiorillo explained she sent a response back that was drafted by herself and the Village's attorney regarding the matter.
- John Strickland explained this issue regarding a petition for a recall provision needs to be responded to at an open meeting for the public. He asked how the Council came to their decision and would like for them to talk about this in open session. Council determined to discuss this further at their next work session in October.

18. Motion to Adjourn.

Upon a motion by Councilmember Cashion seconded by Councilmember Campbell, Council approved to adjourn the Regular Meeting by a vote of 5-0 at 7:50pm.

Respectfully Submitted,



Lauren M. Craig
Village Clerk

Vision: The Village of Pinehurst is a charming, vibrant community which reflects our rich history and traditions.

Mission: Promote, enhance, and sustain the quality of life for residents, businesses, and visitors.

Values: Service, Initiative, Teamwork, and Improvement