VILLAGE COUNCIL
MINUTES FOR WORK SESSION OF JULY 14, 2020
ASSEMBLY HALL
395 MAGNOLIA ROAD
PINEHURST, NORTH CAROLINA

IMMEDIATLEY FOLLOWING THE REGULAR MEETING

The Pinehurst Village Council held a Work Session at 8:45 p.m., Tuesday, July 14, 2020, in the Assembly Hall of Pinehurst Village Hall, 395 Magnolia Road, Pinehurst, North Carolina. The following were in attendance:

Mr. John C. Strickland, Mayor
Ms. Judy Davis, Mayor Pro Tem
Ms. Lydia Boesch, Treasurer
Mr. Kevin Drum, Councilmember
Ms. Jane Hogeman, Councilmember
Mr. Jeffrey Sanborn, Village Manager
Ms. Beth Dunn, Village Clerk

And approximately 4 attendees, including 3 staff.

1. **Call to Order.**
   Mayor John Strickland, called the Council work session to order.

2. **Discuss the Malcolm Baldrige National Quality Award Process.**
   Natalie Hawkins, Assistant Village Manager of Administration, stated this agenda item was to review and discuss the Village's Malcolm Baldrige National Quality Award (MBNQA) application and what to expect during the anticipated site visit. Ms. Hawkins explained the national application was submitted in April, 2020 and we expect a site visit the first week of October, 2020.

   Ms. Hawkins stated that the MBNQA was created in the 1980's by the U.S. Congress and is the nation's highest quality award given by the President of the United States. The Village applied for the MBNQA to seek feedback from experts to make us more successful and sustainable and to develop our staff. Ms. Hawkins explained the results achieved by the process include quality feedback from qualified experts, increased understanding and use of the framework, increased public trust that the Village is professionally managed, and increased recognition for our dedicated staff. Ms. Hawkins reviewed the award process timeline and stated the examiners will conduct a site visit in October and a final decision would be made in November, 2020. Ms. Hawkins explained the process of the site visit and noted that more than likely the visit will be conducted remotely due to COVID-19. The Village has prepared a Baldrige Site Visit Project Team to prepare the facility and staff for the onsite visit. Ms. Hawkins explained Council's role in the award process and what they need to be prepared to share with the examiner. Jeff Sanborn, Village Manager, explained Council's focus will be on a couple of categories and training will be provided on those.

3. **Other Work Session Business.**
   - Village Manager Jeff Sanborn reviewed items being considered after the disturbing party downtown in a short tern rental property. Mr. Sanborn stated we could amend ordinances in a way to incentivize short term rental property owners or all property owners to penalize them if renters or occupants violate Village ordinances. Consider amending ordinances so that the police can issue civil citations for public nuisance code violations, such as noise violations, and amend ordinances to require permits for events that require amplified sound. Mr. Sanborn noted that staff have been looking at ways to data mine to find information on the internet that use key words. Mr. Sanborn stated staff will continue to research the safest approach.

4. **Potential Future Work Session Agenda Items.**
    - Councilmember Hogeman stated that the mowing between Harris Teeter and the Baptist Church, on Hwy 211, looks awful, which is Pinewild's front door. The mowing in this area is in NCDOT's jurisdiction but with budget cuts they only plan to mow one time August and one in September. She would like the Village to consider mowing one more time in August and September and stated that Jeff Batton said the cost of the Village mowing these areas would be in the range of $3,500 and $4,500, each time the area is mowed. Council discussed if mowing this area would be appropriate and if the budget would allow. Councilmember Drum stated he feels we should take care of items already budgeted for first. Mayor Strickland stated we should include this is the Strategic Planning process, as this issue has come up many times over the years.

5. **Motion to Recess Work Session and Enter Closed Session.**
Upon a motion by Mayor Pro Tem Davis, seconded by Councilmember Boesch, Council unanimously approved to recess the work session and enter a closed session pursuant to NCGS §143-318.11(a)(4) to discuss matters relating to the location or expansion of industries or other businesses in the area served by the public body, including agreement on a tentative list of economic development incentives that may be offered by the public body in negotiations., by a vote of 5-0.

6. **Closed Session.**
Council held a closed session pursuant to NCGS §143-318.11(a)(4) to discuss matters relating to the location or expansion of industries or other businesses in the area served by the public body, including agreement on a tentative list of economic development incentives that may be offered by the public body in negotiations.

7. **Motion to Adjourn the Closed Session and Re-enter Work Session.**
Upon a motion by Mayor Pro Davis, seconded by Councilmember Drum, Council unanimously approved to adjourn the closed session and re-enter the work session, by a vote of 5-0.

8. **Motion to Adjourn**
Council unanimously approved to adjourn the work session, by a vote of 5-0, at 10:20 p.m.

Respectfully Submitted,

Beth Dunn

Beth Dunn,
Village Clerk

A videotape of this meeting is located on the Village website: www.vopnc.org

Vision: The Village of Pinehurst is a charming, vibrant community which reflects our rich history and traditions.
Mission: Promote, enhance, and sustain the quality of life for residents, businesses, and visitors.
Values: Service, Initiative, Teamwork, and Improvement