



**VILLAGE COUNCIL
MINUTES FOR SPECIAL MEETING OF JANUARY 14, 2020
ASSEMBLY HALL
395 MAGNOLIA ROAD
PINEHURST, NORTH CAROLINA
3:00 PM**

The Pinehurst Village Council held a Special Meeting at 3:00 p.m., Tuesday, January 14, 2020 in the Assembly Hall of Pinehurst Village Hall, 395 Magnolia Road, Pinehurst, North Carolina. The following were in attendance:

Mr. John C. Strickland, Mayor
Ms. Judy Davis, Mayor Pro Tem
Ms. Lydia Boesch, Councilmember
Mr. Kevin Drum, Councilmember
Ms. Jane Hogeman, Councilmember
Mr. Jeffrey M. Sanborn, Village Manager
Ms. Beth Dunn, Village Clerk

And approximately 30 attendees, including 4 staff and 1 press.

1. Call to Order.

Mayor Strickland, called the Village Council special meeting to order.

2. Library Needs Assessment Kickoff Presentation

Debbie Joy, with LibraryIQ, stated the purpose to the meeting was to review the Needs Assessment process, highlight the points of engagement, collect feedback and identify the next steps. She explained the assessment outcomes would include clear insight into what the community wants and will support, priorities for improvement, and options for funding and operation. The next step will be a public online survey, which will be available online starting January 27th through February 28th. There will be public input meetings at Village Hall on February 18th from 6:00 p.m. to 8:00 p.m. and on February 19th from 10:00 a.m. to 12:00 p.m. Ms. Joy also explained she will be facilitating four Community Conversations with diverse groups from the community and conducting personal interviews with Council and stakeholders. Ms. Joy explained that in April they will work with ETC to send out a random, statically valid, survey to Pinehurst residents. The survey will ask residents questions based on preliminary findings and include some estimated costs. The final written report will be presented to Village Council at the end of June.

Councilmember Hogeman asked if the consultants are going sketch out one option or many. Ms. Joy explained they will have several options based on the results of the Needs Assessment. Councilmember Drum stated we need to ask what residents are willing to pay for. Councilmember Boesch asked what Ms. Joy meant when she said there is a resurgence of libraries. Ms. Joy explained that libraries are changing ways they are used, such as people don't necessarily go to a library to conduct research. Councilmember Drum feels the consultants need to reach the quiet voices. Councilmember Hogeman stated it will be very important to add the cost context into the process.

Public Comments:

- Betsy Mitchell, Pinehurst resident, asked what is ETC and if the PowerPoint presentation would be available online.

- Natalie Hawkins, Assistant Village Manager, explained ETC is the name of the company that conducts static surveys for the Village and noted that the PowerPoint is available online, as it was uploaded into the agenda for the meeting.
- Tony Elms, 60 Donald Ross Drive, stated that he would like the cost factor worked into this process. He also asked if a joint partnership has been considered with other libraries.
- Nancy, Pinehurst resident, is hoping that children services needs are included in the process.
- Peter Holmes, Southern Pines resident, stated he was a former Pinehurst resident and is an active Library contributor. He stated himself and others would like to take the survey and express their opinions.
 - Ms. Hawkins stated that the survey will be available online and anyone will be able to submit one and there is an option to say you are a non-resident on the survey.
- Audrey Moriarty, Given Library Executive Director, stated that a number of library cardholders are not Pinehurst residents but they come into the Village because they don't have anywhere else to go and they are also here and are spending money in the Village. She would like to see some non-residents input included in the assessment.
- Jack Farrell, 21 Grey Abbey Lane, stated he is excited to see the process starting, as this process has been a long time coming.

3. Motion to Adjourn.

Upon a motion by Mayor Pro Tem Davis, seconded by Councilmember Boesch, Council unanimously approved to adjourn the special meeting, by a vote of 5-0 at 4:03 pm.

Respectfully Submitted,



Beth Dunn,
Village Clerk

A videotape of this meeting is located on the Village website: www.vopnc.org

Vision: The Village of Pinehurst is a charming, vibrant community which reflects our rich history and traditions.

Mission: Promote, enhance, and sustain the quality of life for residents, businesses, and visitors.

Values: Service, Initiative, Teamwork, and Improvement