



**Village Council
Agenda for Work Session of February 10, 2026
Assembly Hall
395 Magnolia Road, Pinehurst, NC 28374
Pinehurst, North Carolina
4:30 PM**

1. Call to Order
2. General Business
 - A. Update from Council Liaisons on NCDOT Traffic Circle Discussions
 - B. Discussion on the Implementation of the Senior Advisory Committee
3. Motion to Adjourn

Vision: The Village of Pinehurst is a charming, vibrant community which reflects our rich history and traditions.

Mission: Promote, enhance, and sustain the quality of life for residents, businesses, and visitors.

Values: Service, Initiative, Teamwork, and Improvement.



Update from Council Liaisons on NCDOT Traffic Circle Discussions ADDITIONAL AGENDA DETAILS:

FROM: Doug Willardson, Village Manager
CC: Village Council;
DATE OF MEMO: 02/04/2026

MEMO DETAILS

Council liaisons and staff met recently with NCDOT representatives to continue discussions regarding the traffic circle design. Consistent with prior conversations, NCDOT has indicated a willingness to consider refinements and design adjustments, but not wholesale changes to the overall concept. Staff has continued to gather feedback from Council members and the public and has relayed those concerns to NCDOT.

SUMMARY OF KEY ISSUES AND FEEDBACK

The following items reflect concerns that have been raised by Council members and residents and discussed with NCDOT. Several of these will be more fully addressed as the design advances and additional detail becomes available:

Dalrymple Drive:

The primary property takings impact affects 305 Midland Road. NCDOT has already been in direct contact with the property owner, and additional design refinement should provide further clarity regarding the extent of that impact and on the other neighbors.

Pinehurst Trace:

Residents in the Pinehurst Trace area have expressed concern about potential property impacts. Based on staff's understanding of the current design, no significant property takings are anticipated in this area. As design details are further refined, staff expects these concerns can be more clearly addressed. NCDOT has also incorporated a multi-modal path in this area, which has been well received.

Pinehurst Manor:

Similar concerns have been raised by residents in Pinehurst Manor regarding potential impacts to adjacent properties. While staff does not anticipate direct property impacts based on the current design, these concerns are understood and have been communicated to NCDOT.

35 Beaver Lane:

A new concern has been raised regarding the potential proximity of the proposed improvements to a private septic system. This issue has been shared with NCDOT for further review.

Sound Barrier Wall:

NCDOT is conducting a sound study to evaluate whether future noise levels are expected to differ materially from existing conditions. At this time, there appears to be little public support for a sound barrier wall, with many residents expressing concern that such a feature would feel overly urban and inconsistent with the character of the area. DOT has indicated that a sound wall will not be forced if

the neighbors and community are not supportive.

Signalized Intersections:

Some residents have expressed concern that the proposed three signalized intersections may be less safe than a traditional traffic circle. Staff suggests that we ask NCDOT whether additional data or analysis could help address or clarify this concern.

OVERALL ASSESSMENT

Overall, staff believes these issues are relatively manageable and largely addressable through continued design refinement and clear communication. Staff does anticipate there will remain a contingent of residents who do not support the concept of a roadway running through the center of the circle. Given the fundamental geometry and function of the design, it is not likely that this concern can be fully reconciled.

NEXT STEPS

Staff will continue to coordinate with NCDOT as the design advances and will provide additional updates to Council as information becomes available. Council discussion at the upcoming meeting will help guide staff on messaging, expectations, and overall direction moving forward.

ATTACHMENTS

None



Discussion on the Implementation of the Senior Advisory Committee ADDITIONAL AGENDA DETAILS:

FROM: Doug Willardson, Village Manager
CC: Village Council;
DATE OF MEMO: 02/04/2026

MEMO DETAILS

This item is to continue Council's discussion regarding the proposed Senior Advisory Committee.

Attached are materials provided by Council Member Kevin Fitzpatrick, which are intended to help frame the conversation and outline potential considerations related to the committee's role, structure, and level of staff support.

Staff will continue to work with Council to refine the concept, address any outstanding questions or concerns, and return with additional information or revisions as direction is provided.

ATTACHMENTS

1. SAC Policy Draft 2.5.26
2. Pinehurst By The Numbers
3. SAC Planning & Roll-Out
4. PH Intentionally age friendly



VILLAGE OF PINEHURST
STANDARD PROCEDURE

| | | |
|--------------|----------------------------------|------------------|
| SUBJECT: | Senior Advisory Committee Policy | Effective Date: |
| Department: | Administration | Policy No.: |
| Prepared by: | Administration | Revised: 01/2026 |
| Approved by: | Village Council | # of Pages: 4 |

PURPOSE:

The purpose of this policy is to define the purpose, membership, membership requirements, member expectations, and Village support for members of the Senior Advisory Committee (SAC). The SAC is intended to advise the Village on matters affecting older adults and to support policies, programs, facilities, and services that promote a high quality of life, accessibility, independence, and age-friendly community practices for Pinehurst residents.

POLICY:

It is the policy of the Village of Pinehurst Council to maintain a Senior Advisory Committee (SAC) to foster and enhance effective two-way communication between Village Government and Pinehurst residents age 55 and older.

The SAC shall serve as an advisory body focused on identifying opportunities and challenges related to healthy aging, mobility, accessibility, social connection, safety, and supporting the Village's efforts to remain a welcoming and age-friendly community for residents at all stages of life.

COMMITTEE GOALS:

The goals of the Senior Advisory Committee are to:

- Serve as a forum for communication between Village Government and senior residents.
- Identify trends, needs, concerns, and opportunities affecting older adults in Pinehurst.
- Promote policies, programs, and community initiatives that support independent living, accessibility, social engagement, and overall well-being for older adults.
- Provide input on how Village facilities, parks, sidewalks, transportation systems, events, and communications can better reflect age-friendly design and practices.

- Help the Village identify barriers—physical, social, or informational—that may limit full participation by senior residents.
- Support intergenerational connection and community engagement.
- Share information from SAC meetings with senior residents through effective communication channels.
- Develop web-based educational and informational resources for the senior community.
- Comply with North Carolina public records and open meetings law requirements.

MEMBERSHIP:

Membership of the SAC shall consist of up to nine (9) members, appointed by the Village Council.

- Members must be permanent residents of the Village of Pinehurst or its ETJ and at least 55 years of age at the time of appointment.
- Membership should, to the extent practicable, reflect diversity in age, neighborhoods, backgrounds, abilities, and interests within the senior population.
- Members will be individually appointed by the Village Council upon recommendation by a committee consisting of the Village Manager, a Member of the Village Council and designated Village staff.
- The Village Council may adjust the number of SAC members by policy amendment as needed.

RECRUITMENT:

- Designated Village staff shall notify SAC members when their terms are nearing completion.
- Members eligible for reappointment who wish to continue serving will normally be nominated to the Village Council for reappointment.
- In considering reappointment, the Village Council will consider attendance, participation, and adherence to the committee’s expectations.
- When vacancies occur, designated Village staff will advertise and solicit applications from interested senior residents.

NEW MEMBER ORIENTATION, TERMS, TERM LIMITS, AND TERMINATIONS:

- All newly appointed members shall participate in a brief onboarding process consistent with onboarding requirements for other Village boards and committees.
- Completion of onboarding and execution of a volunteer agreement are required prior to participation.
- Members shall be appointed to three-year terms.
- Members may serve a maximum of two consecutive terms, for a total of six years.
- Members who have reached the maximum term limit must wait at least one year before being eligible for reappointment.
- Member terms shall expire after the June meeting of the calendar year in which the term is designated to end, regardless of start date.

ALTERNATE MEMBERS:

The Senior Advisory Committee shall not utilize alternate members. Consistent participation by appointed members is expected to ensure continuity, institutional knowledge, and effective dialogue.

The Committee's meeting schedule shall be widely distributed, and interested members of the community shall be encouraged to attend meetings on a regular basis.

VILLAGE SUPPORT TO SAC MEMBERS:

The Village shall provide the following support to SAC members:

- Staff assistance in meeting scheduling, agenda preparation, and distribution of materials.
- ~~Briefing materials, policy documents, or program summaries to assist Assist~~ members in communicating information to senior residents.
- ~~Information on age-friendly best practices, accessibility standards, and relevant local, regional, or national initiatives, when helpful to the committee's work.~~
- Coordination support to help the committee access age-friendly best practices, accessibility standards, and relevant initiatives, including connections to appropriate external experts when needed.
- Staff assistance in ~~developing~~, posting and maintaining educational and informational resources within a dedicated portion of the VOP website.

PUBLIC RECORDS LAW REQUIREMENTS:

SAC members are public officials. As such:

- All SAC communications are subject to North Carolina public records law.
- SAC members shall comply with all public records requests and records retention requirements as a condition of appointment.

SAC MEETING PROCEDURES:

- SAC meetings shall generally be held monthly or more frequently as needed, in accordance with an adopted schedule.
- Meetings shall be chaired by the Mayor, or the Mayor's designee.
- Any Council Member may attend and participate in SAC meetings.
- SAC meetings are meetings of a public body and are subject to North Carolina open meetings laws.
- Each meeting shall have a published agenda prepared by designated staff.
- SAC meeting agendas should periodically include discussion of topics related to quality of life, accessibility, inclusion, mobility, safety, and age-friendly community practices.
- Members are encouraged to evaluate Village programs, facilities, and policies based on how they affect older adults' ability to remain active, engaged, and independent.

- Appointed members should be prepared to share summarized feedback from senior residents related to community conditions, services, and opportunities.
- Members shall conduct themselves respectfully and professionally and are encouraged to participate without dominating discussion.
- The Village Manager shall ensure staff support for note-taking and preparation of minutes.
- The Village Manager, in consultation with the Mayor, shall schedule presentations and briefings relevant to senior issues and age-friendly practices.

POLICY UPDATE:

This policy shall be reviewed in accordance with the Village’s overall policy review schedule as determined by the Village Manager or directed by the Village Council.

Approved by:

Patrick Pizzella, Mayor

Date

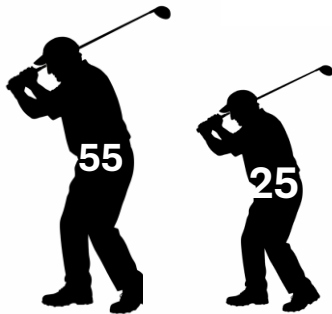
Resolution # 26-01

Village Council, Resolution

Date

Pinehurst By The Numbers

By design and by choice, Pinehurst is a destination community for a remarkable population of older adults seeking a rich and balanced way of life



Age > 55
PH 55%
NC: 25%*

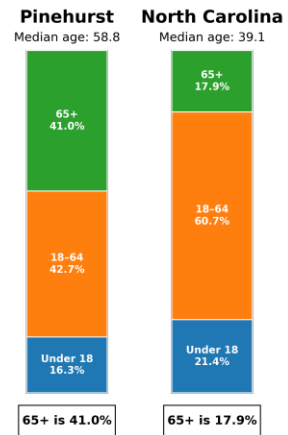


Military Service
PH: 14%
NC: 7%



Bachelors Degree
PH: 64%
NC: 34%

Pinehurst vs North Carolina: Age Profile



In Pinehurst, the 65+ share is higher by 23.1 percentage points.

Sources: U.S. Census Bureau Quickfacts (2020-2024 ACS 5-year), Census Bureau (ACS 2013 5-year).



Median Home Values*



*<https://www.census.gov/quickfacts>

*Redfin.com

These data reflect both the community's appeal and the uniqueness of its residents. They underscore the importance of thoughtful planning to support independence, safety, and engagement. Aging well in Pinehurst is not a future concern, it's today's opportunity.

Village of Pinehurst Senior Advisory Committee Planning Framework and Implementation Roadmap

Preparation & Roll-Out (Months 1-2)

February 24th

- ✚ Village Council Adopts Resolution 26.01
 - Core materials finalized (slide deck, posters, digital materials).
 - Candidate recruitment begins
 - Call for candidates on VOP website.
 - Post introductory SAC content on VOP website
 - Press Releases, Op-Ed in the Pilot and Sandhill Sentinel
 - Presentation to NAC and local social service organizations
 - Foam board recruitment posters in Senior Enrichment Center, Community Center, Given Memorial Library.
 - Candidates submit applications via VOP website.

Roll-Out Success Metrics

- Strong applicant pool
- Broad representation
- Positive community response

March- April

- Collect, review applications, interview candidates with an emphasis on professional and lived experience, a willingness to work and actively contribute
- Village Council reviews and approves committee members
- Public announcements of member appointments
- Follow up with candidates who were not selected.
- Onboard members, 1:1 meetings, develop welcome package
- Post member names and brief bio on VOP website
- Welcome Reception at Tufts Archives.

Phase II: Formation & Organization (Months 3-15)

May 11th Inaugural Meeting

- Welcome and remarks from the Mayor, Village Council and Village Manager
- Remarks from each committee member
- Brief presentations from Chief Clouston and Chief Webb
- Review goals and objectives of the committee

June 8th Meeting

- Presentation from Angie Whisnant, Senior programs available through Parks and Recreation
- Presentation from Audrey Moriarty, Given library and Tufts Archives.
- Identify the committee's major areas of focus.

- Health and Fitness
- Home Safety
- Digital Literacy
- Given Library / Tufts Archives
- Community Center Programs
- Create focus area working groups

Subsequent Data Collection and Committee Work

- Review existing population data (resident survey, demographic trends, etc.)
- Identify village programs and services relevant to seniors
- Identify Moore County and other regional senior service programs and assess barriers to access
- Identify areas where additional population data may be needed
- Conduct targeted listening sessions and outreach to identify underreported and /or underappreciated needs.
- Understand the nature and scope of online fraud and abuse affecting Pinehurst seniors
- Understand the nature and frequency of EMS calls from Senior households.
- Understand the nature and frequency of FirstHealth ER visits from Pinehurst Seniors.
- Explore opportunities to maximize the benefits to seniors available in the new Given Library and expanded Tuft’s Archives.
- Clarify what challenges fall within village influence versus external jurisdictions
- Identify Village thought leaders who can help inform our planning and data collection.
- Research municipal best practices in building and maintaining “age friendly”

Phase II Success Metrics

- Complete an inventory of local and regional Senior related programs and resources
- Begin to populate the SAC portion of the Village website.
- Develop a multi-channel plan to disseminate SAC derived materials in print and online.
- Develop and distribute a summary of the Committee’s finding, key themes, gaps and opportunities
- Clear articulation of priority focus areas

Phase III: Prioritization and Advisory Recommendations (Months 15-24)

Key Objectives:

- Prioritize issues based on impact, feasibility and alignment with Village roles
- Develop advisory recommendations for council consideration
- Propose improvements to accessibility, communication and coordination of services
- Inform future survey design or engagement strategies related to seniors
- Establish metrics or indicators to track progress over time

- Working closely with Pinehurst PD, develop and disseminate online scam avoidance educational programs, populate SAC webpage with scam avoidance educational materials
- Working closely with Pinehurst Fire / Rescue, explore programs that could improve home safety.
- Work closely with Pinehurst Parks and Recreation to increase health and wellness programs as well as programs to reduce social isolation.
- Continual refinement of public facing educational resources including both print and web-based content.

Phase III Success Metrics

- Translate findings into focused, actionable recommendations aligned with Village capacity and strategic goals
- Measure Pinehurst's senior services against nationally recognized best practices.
- Village adoption of prioritization framework as recommended by the SAC.
- SAC recommendations begin to influence the VOP strategic plan
- SAC recommendations are considered in the Village Budget
- The needs of Seniors become a more explicit consideration in planning, zoning and development decisions.
- The needs of Seniors become a more explicit consideration in planning greenways, sidewalks and trails

Pinehurst, Intentionally Age Friendly



A Quiet But Important Reality



- The mean age of Village residents is 58.8 (NC average 39)
- 54% of residents > 55 years of age (NC average 25-30%)
- Pinehurst's appeal has made it a place where many residents choose to grow older
- This growth is intentional, organic and a sign of community success
- Aging-in-place, safely and with dignity, is a priority for our citizens.

Why This Matters



- Older adults contribute civic leadership, volunteerism, and institutional knowledge
- Needs evolve with age: mobility, safety, health, digital risk and social connection
- Municipal planning improves outcomes and reduces future strain on services

A Responsibility & An Opportunity



- Ensure residents can age safely, actively, with dignity
- Coordinate services across departments
- Strengthen Pinehurst’s reputation as a “age friendly” for all stages of life
- The Village of Pinehurst is not a healthcare or social services provider but it sets the conditions that influence health, safety, and quality of life.

Key Focus Areas



- Personal and home safety
- Mobility, walkability
- Health, wellness, and social connection
- Engagement and access to resources
- Digital literacy, online safety
- Participation in Village events and programs

Why Form A Senior Advisory Committee?



1. Seniors Are a Growing Share of Residents

Why it matters: Municipal policy should reflect the needs of a changing population

2. Seniors Use Municipal Services More Often

Why it matters: Direct feedback improves public safety, mobility, communication, and service delivery.

3. Aging-in-Place Is Shaped by Local Policy

Why it matters: Zoning, sidewalks, lighting, housing standards, and design determine whether residents can remain independent.

4. Seniors Offer Deep, Relevant Expertise

Why it matters: Retired professionals strengthen policy recommendations at minimal cost.

5. Proactive Planning Reduces Risk and Cost

Why it matters: Prevention lowers emergency calls, service strain, and long-term municipal expenses.

SAC Membership



- Membership of the SAC shall consist of up to nine (9) members, appointed by the Village Council.
- Members must be permanent residents of the Village of Pinehurst or its Extra-Territorial Jurisdiction (ETJ) and at least 55 years of age
- Membership should reflect diversity in age, neighborhoods, backgrounds, abilities, and interests.
- Members will be individually appointed by the Village Council upon recommendation by a committee consisting of the Village Manager, a Member of the Village Council and designated Village staff.

SAC Operations



- The Senior Advisory Committee will meet the 2nd Monday of each month
- Meetings will be chaired by the Mayor, or the Mayor's designee.
- SAC meetings will follow the same rules and procedures as the NAC and all other official VOP committees.
- SAC meeting agendas will include discussion of topics related to quality of life, accessibility, civic engagement, mobility, safety, and age-friendly community practices.
- Members are encouraged to evaluate Village programs, facilities, and policies based on how they affect older adults' ability to remain active, engaged, and independent.
- Appointed members should be prepared to share summarized feedback from senior residents related to community conditions, services, and opportunities.

Moving Forward With Intention



- Listen to lived experience and professional expertise
- Align efforts with existing Village initiatives
- Develop practical, actionable recommendations for Council consideration

The Goal



- A Pinehurst where residents can remain engaged and independent
- A community that plans for longevity, not reaction
- A model for thoughtful, age-friendly local governance

A community that enables its residents to age well is, almost without exception, a community that works better for everyone.