



**VILLAGE COUNCIL
AGENDA FOR SPECIAL MEETING OF DECEMBER 15, 2023
STRATEGIC PLANNING RETREAT (DAY 1)
FALLON CONFERENCE ROOM
PINEHURST, NORTH CAROLINA**

1. Call to Order.
2. Strategic Planning Retreat Agenda
3. Adjournment.

Vision: The Village of Pinehurst is a charming, vibrant community which reflects our rich history and traditions.

Mission: Promote, enhance, and sustain the quality of life for residents, businesses, and visitors.

Values: Service, Initiative, Teamwork, and Improvement.



**STRATEGIC PLANNING RETREAT AGENDA
ADDITIONAL AGENDA DETAILS:**

FROM:

Shannon Konstantinou

CC:

Jeff Sanborn; Councilmembers

DATE OF MEMO:

12/6/2023

MEMO DETAILS:

Please, see the attached agenda for the annual Strategic Planning Retreat (Day 1) being held on Friday, December 15, 2023.

ATTACHMENTS:

Description

- 12.15.2023 Strategic Planning Retreat (Day 1) Agenda



Retreat Objectives – Day 1

- 1) Affirm SOAR and Strategic Advantages/Challenges
- 2) Review and affirm Mission, Vision, and Core Competencies
- 3) Affirm or amend actions (OFIs) to address Strategic Objectives

DAY - MORNING SESSION I

8:30am - 8:45am	Welcome, Overview, and Pre-Retreat Meeting Recap
8:45am - 9:15am	Ice Breaker - Aspirations
9:15am - 9:30am	Review and Affirm Mission, Vision, and Core Competencies
9:30am - 9:45am	Review and Affirm Opportunities
9:45am - 10:00am	Affirm Strategic Advantages and Challenges
10:00am - 10:15am	Affirm Goals and Strategic Objectives

15 Minute Break

DAY 1 - MORNING SESSION II

10:30am - 12:00pm	Affirm or amend actions (OFIs) to address Identified Opportunities
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30 Minute Lunch

DAY 1 - AFTERNOON SESSION I

12:30pm - 2:30pm	Affirm or amend actions (OFIs) to address Identified Opportunities
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15 Minute Break

DAY 1 - AFTERNOON SESSION II

2:45pm - 4:00pm	Affirm or amend actions (OFIs) to address Identified Opportunities
4:00pm - 4:15pm	Retreat Wrap Up – Day 1



Retreat Objectives – Day 2

- 1) Identify Areas of Focus
- 2) Review Five-Year Financial Forecast and Fund Balance Policy
- 3) Discuss Major Capital and Workforce Needs
- 4) Discuss potential changes to the FY 2024 Balanced Scorecard (BSC)

DAY 2 - MORNING SESSION I

8:30am – 8:45am Welcome and Overview

8:45am - 9:15am Identify Areas of Focus

9:15am – 10:45am Review Five-Year Financial Forecast and Fund Balance Policy and discuss Five-Year Major Capital Needs

15 Minute Break

DAY 2 - MORNING SESSION II

11:00am - 12:00pm Discuss Potential Workforce Needs

30 Minute Lunch

DAY 2 - AFTERNOON SESSION I

12:30pm - 2:15pm Discuss Potential Changes to the FY 2024 Key Performance Indicators

2:15pm - 2:45pm Wrap Up, Next Steps & Evaluation

