



**VILLAGE COUNCIL
AGENDA FOR SPECIAL MEETING OF DECEMBER 11, 2019
ASSEMBLY HALL
395 MAGNOLIA RD.
PINEHURST, NORTH CAROLINA**

**FY 2021 STRATEGIC PLANNING RETREAT
DECEMBER 11, 2018 - 8:30 AM - 4:30 PM
DECEMBER 12, 2018 - 8:30 AM - 3:30 PM**

1. Call to Order.
2. FY 2021 Strategic Planning Retreat
3. Adjournment.

*Vision: The Village of Pinehurst is a charming, vibrant community which reflects our rich history and traditions.
Mission: Promote, enhance, and sustain the quality of life for residents, businesses, and visitors.
Values: Service, Initiative, Teamwork, and Improvement.*



**FY 2021 STRATEGIC PLANNING VILLAGE COUNCIL RETREAT
MEETING**

ADDITIONAL AGENDA DETAILS:

FY 2021 STRATEGIC PLANNING RETREAT

DECEMBER 11, 2018 - 8:30 AM - 4:30 PM

DECEMBER 12, 2018 - 8:30 AM - 3:30 PM



**FY 2021 STRATEGIC PLANNING RETREAT
ADDITIONAL AGENDA DETAILS:**

FROM:

Lauren Craig

CC:

Jeff Sanborn

DATE OF MEMO:

12/6/2019

MEMO DETAILS:

Each year, the Village Council holds a Strategic Planning Retreat in December. The retreat will be held on Wednesday, December 11 and Thursday, December 12 in Assembly Hall. The detailed agenda for the Strategic Planning Retreat is attached.

ATTACHMENTS:

Description

- ▣ Strategic Planning Retreat Agenda

**FY 2021 Strategic Planning
Village Council Strategic Planning Retreat
December 11-12, 2019**



Retreat Objectives – Day 1:

1. Affirm SOAR and Strategic Advantages and Challenges
2. Review and affirm MVV and Core Competencies
3. Discuss Five-Year Financial Forecast and Potential Workforce Needs
4. Discuss long range plans of key partners and collaborators
5. Discuss and prioritize Strategic Opportunities

AGENDA DAY 1 - December 11th (8:30 am – 4:30 pm)

8:30 – 9:00	Breakfast
9:00 – 9:15	Welcome, Overview, & Pre-Retreat Meeting Recap
9:15 – 9:45	Affirm SOAR (Aspirations and Results)
9:45 – 10:15	Affirm Strategic Advantages and Challenges
10:15 – 10:45	Review and Affirm Mission, Vision, Values, & Core Competencies
10:45 – 11:00	Break
11:00 – 12:00	Review Five-Year Financial Forecast and Potential Workforce Needs
12:00 – 12:30	Lunch
12:30 – 1:00	Review and Discuss Long Range Plans of Key Partners & Collaborators
1:00 – 2:30	Discuss and Prioritize Strategic Opportunities (planned timeframe and importance)
2:30 – 2:45	Break
2:45 – 4:15	Discuss and Prioritize Strategic Opportunities (planned timeframe and importance)
4:15 – 4:30	Retreat Wrap Up Day 1
Time Permitting	Other Business: Discuss 2020 Key Partners & Collaborators

**FY 2021 Strategic Planning
Village Council Strategic Planning Retreat
December 11-12, 2019**



Retreat Objectives – Day 2:

- 1. Prioritize Strategic Opportunities**
- 2. Discuss potential changes to the FY 2021 Balanced Scorecard (BSC)**
- 3. Identify Areas of Focus (AOF)**

AGENDA DAY 2 - December 12th (8:30 am – 3:30 pm)	
8:30 – 9:00	Breakfast
9:00 – 9:15	Welcome & Overview
9:15 – 10:30	Discuss and Prioritize Strategic Opportunities (planned timeframe and importance)
10:30 – 10:45	Break
10:45 – 12:00	Discuss and Prioritize Strategic Opportunities (planned timeframe and importance)
12:00 – 12:30	Lunch
12:30 – 2:00	Discuss Potential Changes to the FY 2021 Balanced Scorecard (BSC) Goals, Strategic Objectives, and Key Performance Indicators (KPIs)
2:00 – 2:15	Break
2:15– 3:15	Discuss Proposed Areas of Focus
3:15 – 3:30	Wrap Up, Next Steps & Evaluation